

LCMB GUIDE

Make your workplaces efficient, economical and environmentally sustainable





Efficiency simplified; results amplified

LCMB is a workplace performance consultancy that helps clients make their workplaces, buildings and estates efficient, economical and environmentally sustainable. Businesses that reduce building costs and energy consumption, and improve workplace infrastructure, facilities and performance, will achieve cost savings, improve their bottom-line, ensure regulatory compliance and create a sustainable future. Businesses are operating at a **10-15%** higher cost base than they need to.

A typical optimised building of 2,500 m² housing 250 staff will add **£265,000 to your topline and £50,000 to your bottom-line per annum**.





Every workplace has the potential to be more efficient and ultimately cost less to run. To achieve this, you need an optimisation plan which looks to improve all aspects of how the building is performing.





Net Zero Carbon

Looking to become Net Zero Carbon and sustainable but need help getting there?

Operating Costs

Struggling to reduce and manage your rising energy and building costs?



Optimisation Plan

Need your workplace to operate more efficiently but lacking time, skills, and resource?



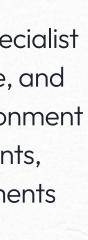
Compliant & Auditable

Want to ensure that you're up to date and compliant, with the evidence to prove it?



Workplace Performance

Looking to improve your workplace and buildings utilisation or performance? With limited in-house specialist knowledge and resource, and an ever-changing environment of regulatory requirements, technological advancements and market conditions, identifying a starting point, developing a plan and implementing a solution can be challenging.





At LCMB we understand, and we can help

LCMB is a workplace performance consultancy that helps clients make their workplaces, buildings and estates efficient, economical and environmentally sustainable.

Our consultants are subject matter experts who help clients navigate challenges, improve operations and achieve goals by offering expertise, objective analysis, as well as implementing and monitoring the recommended solutions if required. From concept to completion, LCMB offer a range of complimentary solutions focused on the optimisation of a workplace, building or estate.

You may be looking to be more efficient with your energy consumption. If that's the case LCMB can help you reduce your energy use, better manage your carbon emissions and work towards achieving net zero.

Alternatively, the focus may be on optimising your existing building use. In this area, LCMB can help you minimise operational costs, improve building performance and increase workplace productivity. Businesses can typically achieve a **15-20%** energy and carbon emissions reduction

Save energy

Efficient Energy Consumption

Reduce energy waste, manage carbon emissions, achieve net zero.

- Net Zero Carbon
- Energy Management

Save costs

Optimised Building Space

Minimise operational costs, improve building performance, increase workplace productivity.

- Facilities Management
- Workplace Performance

Project Management Services

Concept stage to completion

LCMB will assist with all stages during the new and existing estate project, from concept to completion, delivered on time and budget.







Efficient Energy Consumption

Improving the energy efficiency, performance and sustainability of a workplace is the quickest way to respond to rising energy prices and the need to lower carbon emissions.

- Net Zero Carbon
- Energy Management

LCMB will audit your energy use and associated costs across your estate and identify energy and carbon saving projects, with cost and payback calculations and optimisation targets.

This will help you achieve sustainable cost savings, optimal energy consumption and long-term reductions in carbon emissions.

Optimised Workplaces

An optimised workplace will minimise your costs, improve your bottom-line, reduce waste and increase the productivity of your assets and people.

- Facilities Management
- Workplace Performance

LCMB will help you optimise your estate, people and supply chains.

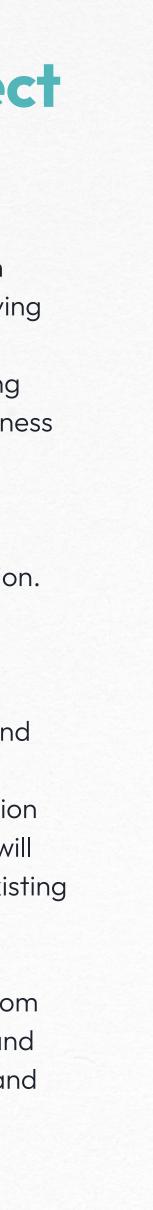
We will optimise and improve your workplace by identifying, implementing and leveraging sustainable technological solutions that will deliver a cost reduction, whilst allowing your people to thrive through better workplace conditions.

Workspace Project Management

Building projects are often fraught with problems due to complexity, many moving parts and lack of time and resource. This is detrimental to a business, wasting resources and time and damaging business performance. The LCMB team have successfully delivered over £3 billion of projects and can help you deliver your projects on time, to cost and specification.

- Project Management Services

Our LCMB team specialise in building and workplace optimisation and renewable energy projects as well as implementation and management of new build. LCMB will assist with all stages during new and existing projects, from concept to completion, delivered on time and budget. This includes project support at all stages from concept, design, construction, testing and commissioning through to completion and post project support.





Efficiency unleashed

Our solutions will deliver tangible cost savings and provide a clear return on any investment made.

Become more sustainable

- Identify how to reduce your energy use, scope 1,2 and 3 carbon emissions.
- Create a step change in your ESG performance - improve staff and customers wellbeing and sustainability performance and get deeper insights into your actual performance.

Drive tangible cost saving

- Improve your bottom line and top line - improve your workplace productivity, reduce your operating and energy costs, and ensure your workplaces are enabling your people to perform at their best.
- Make your budgets more impactful identity where your money is not well spent and can be redirected to higher impact areas.

Improve your use of space

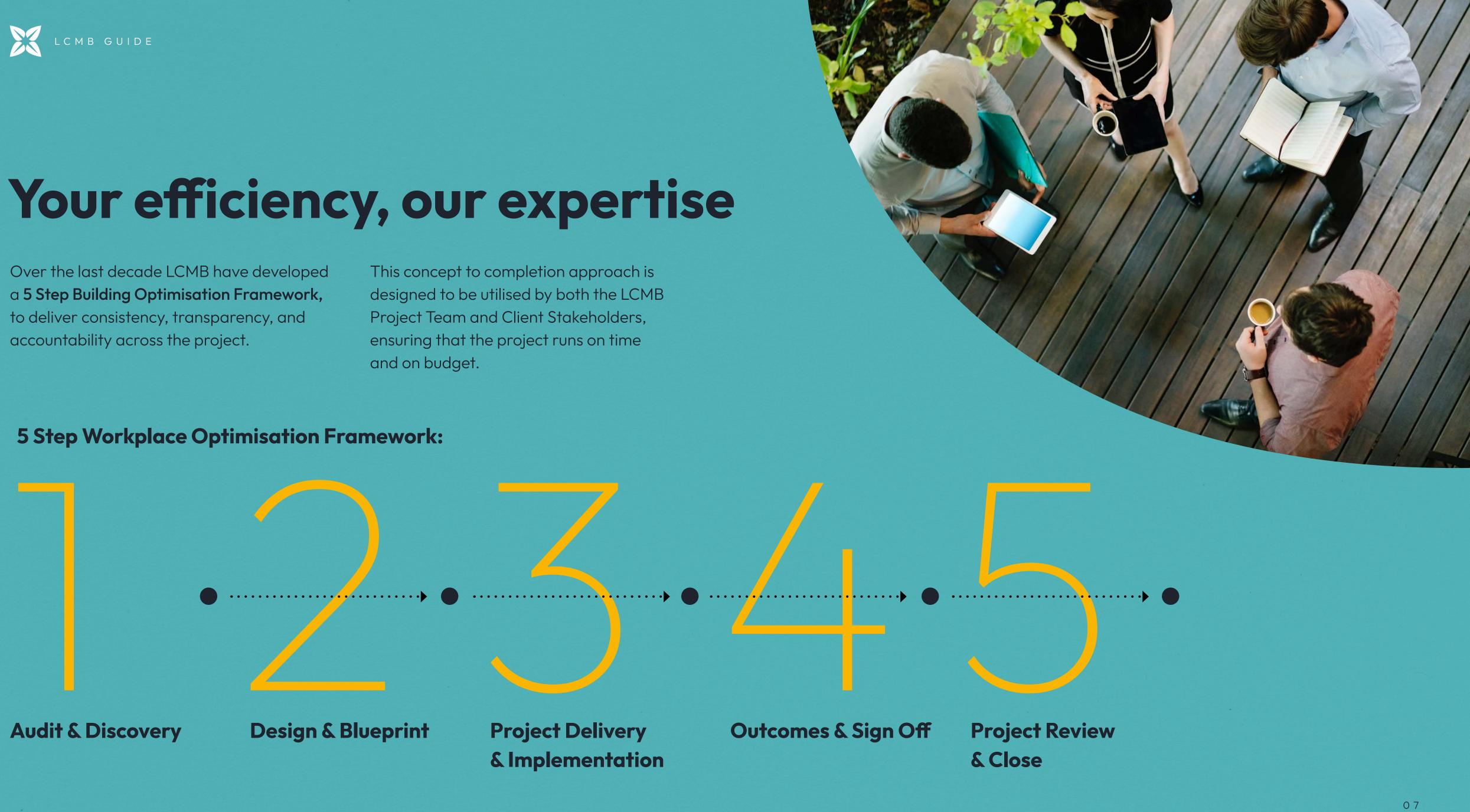
- Identify underutilised space and make every single m² work harder.
- Sweat your assets by using your space in a way that maximises what your staff need to do with better curated spaces for the different types of work.

Optimise resources, and performance

- Make your workplaces, buildings and estates work harder for your organisation, customers, stakeholders and shareholders.
- Improve the retention and acquisition of talent – make your workplaces and buildings more aligned with the needs of your people and improve their workplace experience.









1. Audit & Discovery

The starting point for every project is to identify what you want to achieve.

What's involved:

- Discuss and agree objectives for the project
- Establish key performance indicators and expected ROI
- Agree key stakeholders to be involved
- Initial audit of current landscape

Output:

- Clear and agreed project goals and outcomes
- Transparent end to end view of current landscape
- Initial red flags of any potential challenges
- Priority focus areas and draft project scope and programme

2. Design & Blueprint

A clear proposal and suggested delivery framework for the project.

What's involved:

- Assessment and audit information reviewed
- LCMB project team review client outcomes and make recommendations on activity required
- Plan created to cover what LCMB will deliver, timescales, stakeholder involvement, costs, reporting and governance
- Client review and sign off

Output:

- Project roadmap sets out to achieve client outcomes
- Clear, targeted activities with associated owner
- Detailed breakdown of budget and costs, terms and conditions
- Deliverable schedule and timescales





3. Project Delivery & Implementation

Project goes live and LCMB team begin delivery cycle stage.

What's involved:

- LCMB project team begin execution of activity cycles that will deliver agreed outcomes
- 'Plan Do Review Report' workstream cycles commence
- Project activity runs according to plan
- Regular communication and reporting to client and relevant stakeholders

Output:

- Project is delivered on time and on budget
- Any unforeseen problems or moving goalposts are identified, flagged and remediated in each activity cycle



4. Outcomes & Sign Off

Project complete and outcome achieved, ready for client review.

What's involved:

- Review with client to present back project deliverables
- Detail provided on activities undertaken, changes made, work undertaken
- Outcome of activity presented with evidence of ROI
- Feeback, client satisfaction and sign off

Output:

- Clear and evidenced report presented of work undertaken to achieve desired outcome
- Client satisfied with project and signs off work



5. Project Review & Close

Review workshop with client once project is complete.

What's involved:

- Feedback discussion on lessons learned
- Identify any ideas for improvement
- Discussion on any subsequent projects that have been identified as part of the original scope
- LCMB recommendations

Output:

- Client satisfaction that their project outcome has been achieved
- Trusted partnership between LCMB and client





See LCMB in action **University of Essex:**

Roadmap to Net Zero

The Problem

The university required a Climate Action Plan and detailed roadmap to achieve Net Zero Carbon (NZC).

The Solution

LCMB completed an in-depth audit and produced a Carbon and Energy Reduction Plan.

The Result

Significant carbon emission savings and a route to NZC by reducing infrastructure, fabric and systems consumption across its 3 campuses.

Leading London Law Firm: **Enhancement of the Workplace**

The Problem

The law firm wanted to evaluate their workplace environment to improve employee experience, wellbeing and productivity and achieve <u>sustainability g</u>oals.

The Solution

LCMB conducted a Building **Performance Evaluation** which assessed the air quality, ventilation, lighting and staff wellbeing, operational cost, energy use and carbon emissions in their head offices.

The Result

Recommendations for low cost tweaks and upgrades allowed the firm to make informed decisions for improvements that would yield the greatest results. They are using the LCMB Thrive platform on an ongoing basis to optimise their employee experience and workplace performance.





Hillingdon Hospital: **Redeveloping the estate**

The Problem

Develop and transform the existing hospital into a Net Zero Carbon and digitally enabled hospital.

The Solution

LCMB created an FM strategy to transform the estates and facilities operations to allow them to work smarter now and as they transition to the newly developed hospital.

The Result

A digital first transformation that reduced costs, enabled the team and created a Net Zero Carbon operating platform.



National Express: Modern operations project management

The Problem

The bus operator needed to create a new state of the art bus depot with sustainable features and support their transition to zero-emission vehicles.

The Solution

LCMB provided project and commercial management support to define requirements, develop the new depot and manage the construction project, fit out works, go live and operational support.

The Result

national express

The project was expertly led and delivered from design to handover, within the agreed cost and programme parameters.









LCMB helps clients in both the public and private sector, and across a range of industries.

Typical client outcomes include:

- 15-25% energy consumption and carbon emissions reduction.
- 5-15% reduction in the operational costs of managing your buildings
- 2-3.5% annual increase in the productivity of your workforce.

Speak to one of the team today to find out how LCMB can help your buildings, workplace and estate become more environmentally sustainable, economical and efficient. "LCMB helped us understand & accurately measure our energy consumption as a business across all our sites so we could create a clear strategy and implement initiatives to reduce our carbon footprint in the UK. The information gathered & opportunities put forward under ESOS have contributed to our global net zero strategy & ensured actions are taken now in reducing our CO_2 emission."

Mark Venner, CEO Karcher





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